



March 15, 2020

Dear ExsoMed Family,

In light of the recent COVID-19 developments and the World Health Organization declaring a pandemic this past week, we wanted to extend our appreciation to the healthcare workers, local communities, and governments around the world who are on the front line working to contain this virus. Our hearts and thoughts go out to those who have been affected by this unprecedented event.

We are fully aware that many of you are directly on the front line, risking your health and the health of your loved ones. We cannot express how thankful we are for your continued partnership and would like you to know that we are here to support you in any way possible.

Please note the following:

- ExsoMed's Customer Service contact information is +1.855.397.6633 and customercare@exsomed.com.
- Our inventory position is strong. We have extensive inventory in the market, replenishment stock in our warehouse, and our manufacturing facilities remain fully operational. All ExsoMed products are manufactured and sterile-packed in the United States of America.
- As you are already aware, ExsoMed's products are single-use, sterile packed and do not require instrument set resterilization. Many healthcare facilities are beginning to limit access to just central personnel, making the process of case preparation more challenging. ExsoMed's sterile-packed products will help mitigate some of these challenges.
- Education and training events have been very important to ExsoMed and will continue to be key areas of focus for us. While group setting opportunities may be difficult in the current environment, we are working to produce and make available other ways of delivering education and training to the healthcare community. We will update you with those opportunities shortly.

ExsoMed is here to serve you as a strong partner. We are closely monitoring guidelines and recommendations from the Center for Disease Control and World Health Organization to prevent the spread of virus and to keep our extended network and the general public safe. We will provide other updates as things develop, but we felt that it was important to let you know that we are thinking of you.

Sincerely,

William E. Maya
Chief Executive Officer
ExsoMed Corporation